



Non Responsive Touchscreen

Forte BG & Forte AP

Touchscreen does not respond to touch (entire screen, or portions, may have abnormal numbers displayed)

Possible Cause:

Exposure to moisture. This occurs especially in commercial environments where the grinder is kept near an espresso machine with a steam wand, when wiped with a wet towel, and/or used with wet hands.

To maximize longevity of the touchscreen, Baratza recommends keeping the Forte away from steam wands, using a mostly dry towel to clean the grinder, and only touching the screen with dry hands.

Repair Procedure:

Replace malfunctioning touchscreen with new Forte display assembly, the Touch Screen Troubleshooting (replacement) guide is available on the Forte section of our Troubleshooting page.

Additional Resources:

[TOUCH SCREEN TROUBLESHOOTING](#)

*** Unplug the grinder from power supply ***