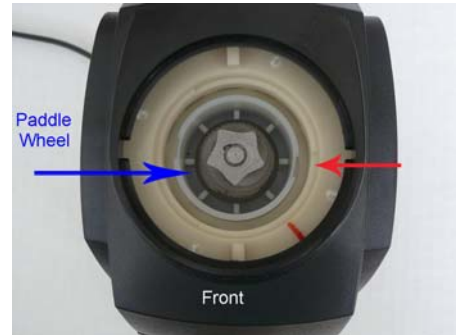


Virtuoso, Maestro Plus or Maestro Unclogging a grinder

If your grinder is not grinding coffee, it could be clogged with coffee powder. Remove any remaining beans, the hopper, and ring burr as described in your operation manual. Clean any coffee powder from around the cone burr. Dump or vacuum out any loose coffee.

Around (underneath) the cone burr is a paddle wheel that pushes the coffee out of the grinding chamber and into the chute leading to the grounds bin. Make sure that the paddle wheel has all eight fins as shown in the picture. When the adjustment ring is turned all the way counter clockwise the red mark should be in the 5 o'clock position. Between the red arrow (in the diagram) at the three o'clock position and the red mark is the opening of the grounds chute. This opening is at the same level as the paddle wheel. Make sure this opening is clear of coffee powder.



If the opening is clogged with coffee powder, you will most likely need to clean the chute leading to the grounds bin. Take out the grounds bin and locate the chute above the bin (see arrow in diagram). Clean out the chute with your cleaning brush. Sometimes it helps to use the handle to clear the clogs. Once the chute is clear of coffee powder, go back to the opening near the paddle wheel and ensure it is clear. If you look up from inside the grounds bin area, you will see the white chute where it meets the black “roof” of the bin area (right near the tip of the white arrow). Insure this felt gasket is tucked out of the flow of the coffee. The tip of a small screwdriver works well to gently push the felt so it is behind the lip of the white chute.

Once you have completed the cleaning, replace the ring burr, hopper and silicone ring. Add beans and grind.

If the grinder is still not working properly check the frequently asked question “What can I do if my coffee beans are not feeding into the burrs?” You can also e-mail support@baratza.com or 877-701-2021.